

Jamie Pilgrim

A customer-focused software engineer
with experience in teaching, design
and technical program management.

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SKILLS

JavaScript | React | Vue.js | Ruby/Rails | Object Oriented Design | Elixir | HTML | CSS | SQL |
Full-stack Web Development | Testing | BDD | TDD | CI/CD | REST | APIs | Git/GitHub | AWS |
Agile | Jira | Azure DevOps | Documentation | Public Speaking | Mentoring

Connects with consumers as directly as possible to understand user needs | Uses data to drive decisions |
Collaborates across teams and wider org to identify the best solutions | Enjoys wearing multiple hats and
working a wide-variety of projects | Always seeks opportunities to teach, learn and gain new experiences

EXPERIENCE

Microsoft | Technical Program Manager Apprentice | Seattle, WA | 01/2020 – 05/2020

- Designed a Power BI dashboard for reporting team's ROI, Impact and OKR status.
- Collaborated with the storage team and retail store employees to understand and gather data around customers' experience with failing drives.
- Processed outcomes of retail store cases around failing drives to provide data and identify trends on failing drives.

Avvo | Full-stack Software Engineer | Seattle, WA | 01/2018 - 01/2020

- Focused on the consumer facing services of the Avvo.com site, including lawyer profiles, lawyer search results, Q&A pages, and messaging.
- Developed new features, A/B tested, boosted site performance, increased SEO rankings, built in a micro-service architecture, and used data-backed decisions to increase user engagement.
- Voluntarily took on PM/TPM responsibilities when the team experienced attrition.
- Worked in an Agile environment with services built in Rails, Phoenix, Vue and React.

Ada Developers Academy | Software Engineering Instructor | Seattle, WA | 08/2016 - 12/2017

- Led a classroom of 24 students, with little to no programming experience, every six months to become professional software engineers.
- Built curriculum, gave lectures, held code reviews, and closely monitored student success.
- Facilitated a collaborative learning environment by building community, encouraging new ideas, pair programming, and ensuring psychological safety to enable a healthy, productive workspace.
- Taught best practices in modern software engineering to prepare students for their 6-month internships for various tech companies in the greater Seattle area.

EDUCATION

DevBootcamp | Web Development | Chicago, IL | 08/2014 – 01/2015

University of Technology Sydney | Visual Communication | Sydney, AUS | 02/2012 - 01/2013

Minneapolis College of Art and Design | Advertising | Minneapolis, MN | 08/2008 - 12/2009